

CHECKING FOR WATER LEAKS

1. Look for obvious leaks at faucets, pipes, etc.
2. Many water leaks that can't be observed turn out to be in the toilet. Put dark food coloring into the toilet tank and let it sit for awhile without using the toilet. If water in the bowl contains food coloring, there is a leak in the toilet.
3. Read the numbers on the water meter before going to bed. Do not use any water during the night. The meter reading should be the same in the morning as it was the night before. If not, there is a leak somewhere in the system.
4. After checking for leaks and none are found, a utility operator could remove the meter and test it. There may be a nominal charge. The customer is welcome to observe the test.
 - a. If the meter is faulty, a credit will be applied to the next utility bill based on the customer's history of water usage and the amount the meter was over reading.
 - b. If the meter tests within the legal range of error, the customer should keep a record of usage. Many people don't realize just how much water they actually use.

UTILITY PAYMENTS

Utility payments may be mailed or paid at the village office during normal office hours. A payment drop box is also available at the village hall for afterhours payment. Automatic payment may also be set up, with payments being made on the 20th of each month. The form is available at the Village office and on the Village website.

BLUE MOUNDS UTILITY DEPARTMENT

11011 Brigham Avenue
P. O. Box 189
Blue Mounds, WI 53517-0189

(608) 437-5197 -- Fax (608) 437-4198
After hours, Emergency only: 576-0036

WATER RATES AND RULES **(effective 7/20/15)**

General Service - Metered---MG-1:

MONTHLY SERVICE CHARGE:

5/8	inch meter -	\$11.00
3/4	inch meter -	11.00
1	inch meter -	16.00
1 1/4	inch meter -	21.00
1 1/2	inch meter -	26.00
2	inch meter -	37.00
3	inch meter -	58.00
4	inch meter -	86.00
6	inch meter -	151.00
8	inch meter -	227.00
10	inch meter -	327.00
12	inch meter -	427.00

PLUS VOLUME CHARGE: \$5.50 per 100 cubic feet of water used (approximately 750 gallons).

Billing: Bills for water service are rendered monthly and become due and payable on the first of the month following the period for which service is rendered. A late payment charge of 3% but not less than \$.50 will be added to bills not paid within 20 days of issuance. This ONE-TIME 3 percent late payment charge will be applied only to any unpaid balance for the current billing period's usage. This late payment charge is applicable to all customers. The utility customer may be given a written notice that the bill is past due no sooner than 20 days after the bill is issued and, unless payment or satisfactory arrangement for payment is made within the next 8 days, service may be disconnected pursuant to PSC Chapter 185, Wisconsin Administrative Code.

Additional Meter Rental Charge---AM-1:

If a customer requests the installation of an additional meter to receive credit for clear water not discharged into the sanitary sewer system, or if a sewerage service customer who is not a customer of the water utility requests the installation of a meter to determine the volume of sewage discharged into the sanitary sewer system, the utility shall furnish and install this additional meter. This rate shall be applied only to single-family residential and small commercial customers. A rental fee shall be charged for the use of this meter and the following rates shall apply. Billing period same as in Schedule Mg-1.

MONTHLY SERVICE CHARGE:

5/8	inch meter -	\$5.50
3/4	inch meter -	5.50
1	inch meter -	8.00
1 1/4	inch meter -	10.50
1 1/2	inch meter -	13.00
2	inch meter -	18.50

Reconnection Charges---R-1:

Reinstallation of meter, including turning on valve at curb stop - \$30.00
Valve turned on at curb stop - \$25.00

Seasonal, Emergency or Temporary Service---MGT-1:

Seasonal customers shall be served at the general service rate (MG-1) except that each customer served under this rate shall pay an annual seasonal service charge equal to twelve times the applicable monthly service charge. Water used in any month shall be billed at the applicable volume schedule in MG-1 and the charge added to the annual service charge.

Standby Service Charge:

Water standby service is available to any general or seasonal service water utility customer who does not intend on receiving utility service for a consecutive period of twelve months or more. Such service shall be billed at the rate of \$10.50 each quarter.

The complete order granted by the PSC is available for review at the village clerk's office during business hours.

SEWER RATES AND RULES
(effective 2/1/19)

General Serviced - Metered:

MONTHLY SERVICE CHARGE: \$12.87 per equivalent unit.

The average residential household will be one equivalent unit. Equivalent units will be reviewed on an annual basis using the actual usage from July 1 of the previous year to June 30 of the current year. The equivalent unit adjustments will be effective on January 1 of the following year.

PLUS VOLUME CHARGE: \$4.98 per 100 cubic feet of water used.

Holding Tank Waste Charge:
\$23.67 per 1000 gallons

Septic Tank Waste Charge:
\$68.64 per 1000 gallons

Standby Service Charge:

The Village Board has authorized a standby sewer service charge, following PSC guidelines, at the rate of \$8.00 each quarter.

Billing: Same procedure as used with water service listed above. A late payment charge of 3% but not less than \$.50 will also be added to all bills.

REFUSE & RECYCLING RATES
(effective 01/01/23)

Monthly Charge: \$16.00 per household.

Each household or business is allowed one toter for trash and one toter for recycling per the annual calendar.

A late payment charge of 3% will be added to all bills.

OTHER CHARGES:

NSF Check Fee - \$15.00

RESTRICTIONS ON DOMESTIC & COMMERCIAL WASTE DISCHARGED TO THE SEWER

No user shall discharge or cause to be discharged to the sanitary sewer, any of the following:

1. Storm water, surface water, ground water, roof run-off or surface drainage.
2. Gasoline, naphtha, benzene, fuel oil or other flammable or explosive liquid, solid or gas.
3. Ashes, cinders, sand, mud, straw, shavings, metal, glass, rags, feathers, tar, plastics, wood, paunch manure or any other solid or sticky substance capable of causing obstructions of the flow in sewers or other interference with proper operation of the sewer works.
4. Any water or wastes containing a toxic or poisonous substance in sufficient quantity to injure or interfere with any sewage treatment process, constituting a hazard to humans and animals , or create any hazard in the receiving treatment facility.
5. Any waters or wastes containing suspended solids of such character and quantity that unusual attention or expense is required to handle such material at the sewage treatment facility.
6. Noxious or malodorous gas or substance capable of creating a public nuisance.
7. Garbage that has not been properly shredded.
8. Liquid or vapor having a temperature higher that 1500° F.
9. Any water or waste that may contain more than 100 parts per million by weight of fat, oil or grease.
10. Any water or waste having a pH lower than 5.5 or higher than 9.0 or having any corrosive property capable of causing damage or hazard to structures, equipment and utility personnel.